QUESTIONS AND ANSWERS REPORT

| То: | Tenderers |
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| From: | Office of the Minister of State for Administrative Reform |
| Project: | تلزيم شراء وتركيب تجهيزات معلوماتية مختلفة |
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OMSAR has received the below questions regarding the subject Tendering Procedure. All questions received to-date are documented below with their respective answers.

| | Questions and Answers | | |
|----|-----------------------|---|--|
| 1. | Q. | Lot 1 – 24" LED Monitor (for PCs): a. Is the VGA port mandatory? Noting that the proposed PCs have a DisplayPort to connect to the monitor. | |
| | | b. Are 3x USB 3.0 ports acceptable? | |
| | | c. Is a 16:10 aspect ratio acceptable? | |
| | Α. | a. Not Mandatory | |
| | | b. Acceptable | |
| | | c. Acceptable | |
| 2. | Q. | Lot 1 – Notebook 15.6'' | |
| | | a. Is Thunderbolt through the USB Type-C port acceptable? | |
| | | b. Is a webcam required? | |
| | _ | a. Acceptable | |
| | Α. | b. Required | |
| 3. | Q. | Lot 1 – Notebook 15.6" High End | |
| | | a. Is Thunderbolt through the USB Type-C port acceptable? | |
| | | b. Is a webcam required? | |
| | | c. Is the i7-9750H acceptable? | |
| | | d. Is the Express card slot mandatory? | |
| | | e. Is a weight of 2.6 Kg acceptable? | |
| | | f. Is a weight of 2 Kg acceptable? | |

| | Α. | a. Acceptable |
|----|----|--|
| | | b. Required |
| | | c. Acceptable |
| | | d. Not Mandatory if Media Card Reader is available |
| | | e. No |
| | | f. Acceptable if 2 kg including the DVD-RW. |
| 4. | Q. | Lot 1 – Notebook 14" |
| | | a. Is Thunderbolt through the USB Type-C port acceptable? |
| | | b. Is a webcam required? |
| | | c. Is a weight of 1.48 Kg acceptable? |
| | Α. | a. Acceptable |
| | | b. Required |
| | | c. Acceptable |
| 5. | Q. | Lot 2 – A4 Personal Laser Printer |
| | | a. Is the 3GB eMMC a mandatory requirement? Noting that the printer already has 512MB of memory. |
| | | b. Parts for a guaranteed minimum of 50,000 pages including the parts that |
| | | come with the printer? |
| | Α. | a. Mandatory |
| | | b. Yes |
| 6. | Q. | Lot 2 – A4 Network Laser Printer |
| | | a. 40ppm is mentioned in the item's title, whereas 45ppm is mentioned in the specs table. Which speed is required? |
| | | b. Is the 3GB eMMC a mandatory requirement? Noting that the printer already has 512MB of memory. |
| | | a. 40 PPM |
| | Α. | b. Mandatory |
| | | 5. Manadory |
| 7. | Q. | Lot 2 – A4 SMART Multifunction Color Laser Printer |
| | | a. Consumables enough to print 7,000 pages including starter toners? |
| | | b. Parts for a guaranteed minimum of 50,000 pages including the parts that come with the printer? |
| | | |

| | Α. | a. Yes |
|-----|----|--|
| | | b. Yes |
| | | |
| 8. | Q. | Lot 2 – A3 Mono Network Laser Printer |
| 0. | | a. Consumables enough to print 20,000 pages including starter toner? |
| | | b. Parts for a guaranteed minimum of 150,000 pages including the parts that come |
| | | with the printer? |
| | | |
| | Α. | a. Yes |
| | | b. Yes |
| | _ | |
| 9. | Q. | Lot 2 – A3 Color Network Laser Printer |
| | | a. Parts for a guaranteed minimum of 150,000 pages including the parts that come with the printer? |
| | | with the printer? |
| | Α. | a. Yes |
| | | |
| 10. | Q. | Lot 2 – A3 SMART MFP Color Laser Printer |
| 10. | | a. Is a first page out time of 11 seconds acceptable? |
| | | b. Consumables enough to print 9,000 pages including starter toners? |
| | | c. Parts for a guaranteed minimum of 50,000 pages including the parts that come |
| | | with the printer? |
| | | |
| | Α. | a. Acceptable (Minor) |
| | | b. Yes |
| | | c. Yes |
| | _ | |
| 11. | Q. | Lot2 – A4 ADF Scanner |
| | | a. It is mentioned in the specs table that Resolution (optical or scanning) should be 1200x1200 dpi. |
| | | It is also mentioned that the optical resolution should be 6700 dpi. |
| | | Which resolution is required? |
| | Α. | |
| | А. | a. 1200x1200 |
| | | |
| 12. | Q. | Lot 2 – A4 Flatbed Scanner: |
| | | a. What is the required scan speed? |
| | | |
| | Α. | d. 5 sec/A4 page at 300dpi |
| | | |

| 13. | Q. | Lot 2 – A4 ADF Scanner a. There are two different scan speeds, 40ppm and 15ppm. Which is required? |
|-----|----|--|
| | Α. | a. 40 ppm. Please ignore the option "ADF speed 15ppm". |
| 14. | Q. | Lot 2 – Canon DR-M160ii A4 ADF Scanner a. –Are the options required? b. –Is an extra exchange roller kit required? |
| | Α. | a. Required b. Required |